

S E R V I C E N O T E

SUPERSEDES: None

54512B Oscilloscope**Serial Numbers:** 3214A00100 / 3214A00200

Test Failure:

Fails A/D self calibration Intermittently**Duplicate Service Notes:** None**Situation:**

Due to a software bug, instruments in the above serial number range may intermittently fail the A/D self calibration.

Solution/Action:

If A/D self calibration failure occurs, replace the ROMS in accordance with instructions in ROM upgrade kit P/N 54512-68702.

DATE: 22 July 1992

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input checked="" type="checkbox"/> AGREEABLE TIME	STANDARDS: Labor 0.5 Hour	
LOCATION CATEGORY:	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS: <input checked="" type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE		AGILENT RESPONSIBLE UNTIL: 01 August 1994
AUTHOR: TG	ENTITY: 0800	ADDITIONAL INFORMATION:	

